



Privacy Policy

Response Microwave Inc. ("we," "us," or "our") respects your privacy and is committed to protecting the information of our prospective customers, partners, and website visitors. This Privacy Policy outlines how we handle information collected through our website

<https://www.responsemicrowave.com/>.

1. Information We Collect

We only collect personal and business information that you voluntarily provide to us when submitting a Request for Quote (RFQ) or contacting us directly through our website. This information may include:

- Full name, company name, and job title
- Business email address and phone number
- Product parameters, RFQ specifications, and project requirement details

2. How We Use Your Information

We use the information provided solely to fulfill your business inquiry and deliver quality customer service. Specifically, information is used to:

- Evaluate product specs and issue formal technical quotations.
- Communicate regarding RFQ status, availability, lead times, and engineering details.
- Provide technical support and follow up on commercial inquiries.

We do **not** sell, rent, trade, or lease your contact information or RFQ submission details to third parties. RFQ submissions are transmitted directly to our sales and engineering team to process your request.

3. Third-Party Analytics & Infrastructure

Our website uses standard third-party tools and services (such as web hosting infrastructure, analytics tools, or anti-spam verification tools) to ensure site functionality, performance, and security. These tools may record technical, non-identifiable data such as IP address, device types, and browser analytics.



Response Microwave, Inc

4. Data Security

We implement appropriate technical and administrative safeguards to protect your information during transmission. All data submitted through our online RFQ forms is encrypted via secure SSL (HTTPS) transmission.

5. Contact Us

For questions or comments regarding this Privacy Policy or data handling practices, please contact us at:

Response Microwave Inc.

94 Jackson Road

Devens, MA 01434

Email: sales@responsemicrowave.com